



MISSION STATEMENT

To provide strong, credible leadership for the collective interests of the long term health care providers of Florida, by becoming and remaining the Health Care Association most effective at:

- *promoting a healthy, viable industry to ensure quality health care;*
- *linking recipient, provider and government; and*
- *providing services to members critical to sustain a growing complex industry.*

To promote principals and programs designed to enhance the quality of life through activities for residents in:

- *Florida Long Term Care facilities,*
- *Florida Retirement Housing,*
- *Florida Adult Day Care Services,*
- *Florida Assisted Living Senior centers and other related settings.*



WE AGREE TO...

Show up...be on time...**MANAGE DISTRACTIONS.**

Be fully engaged and **PREPARED** for the meeting.

Take **PERSONAL RESPONSIBILITY** to obtain information from a missed meeting.

SPEAK THE TRUTH respectfully, without blame or judgement and **WITH CLARITY.**

Support the spirit of **OPEN AND HONEST COMMUNICATION** with my peers and to be able to disagree and seek clarification to assist the group in meeting its goals.

LISTEN DEEPLY, ASK QUESTIONS, AND PROVIDE FEEDBACK to our group.

When issues cannot be resolved, table the issue and return with a **FRESH PERSPECTIVE** or new information within a time frame designated by the team.

Express both support and differences of opinion with the goal of achieving **UNDERSTANDING AND REACHING AN INFORMED DECISION.**

Recognize that the executive team is "team number one" and to **SUPPORT THE CONFIDENTIALITY AND DECISIONS** of the executive team and its members.

DO WHAT WE COMMIT TO DO and hold each other accountable.

Ask for and extend **FORGIVENESS.**

Take time to **CELEBRATE** the **SUCCESS** of others.



EXECUTIVE PLEDGE